



# American Hotel & Lodging Association

upon the recommendation of the Education & Certification Advisory Council  
hereby recognizes

**Keisha Carlene Susilo**

as a

**Certified Guest Service Professional**

attesting to successful completion of the knowledge and experience  
requirements, reflecting a commitment to maintaining the highest standards of  
competence as a hospitality professional.



President & CEO

A handwritten signature in blue ink, appearing to read "Keisha", written over a horizontal line.

Issue Date

February 28, 2024

Certificate Number

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