



American Hotel & Lodging Association

upon the recommendation of the Education & Certification Advisory Council
hereby recognizes

Rachel Percy

as a

Certified Guest Service Professional

attesting to successful completion of the knowledge and experience
requirements, reflecting a commitment to maintaining the highest standards of
competence as a hospitality professional.



President & CEO

A handwritten signature in blue ink, appearing to read "K. Ryan", written over a horizontal line.

Issue Date March 6, 2026

Certificate Number cc3471a5-9e50-480d-b986-367c670b6754