AHLA
AMERICAN HOTEL & LODGING ASSOCIATION

American Hotel & Lodging Association

upon the recommendation of the Education & Certification Advisory Council
hereby recognizes

Rachel Percy

as a

Certified Guest Service Professional

attesting to successful completion of the knowledge and experience requirements, reflecting a commitment to maintaining the highest standards of competence as a hospitality professional.

President & CEO

Issue Date March 6, 2026

Certificate Number cc3471a5-9e50-480d-b986-367c670b6754

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