AHLA
AMERICAN HOTEL & LODGING ASSOCIATION

American Hotel & Lodging Association

upon the recommendation of the Education & Certification Advisory Council
hereby recognizes

Andrea Story

as a

Certified Guest Service Professional

attesting to successful completion of the knowledge and experience requirements, reflecting a commitment to maintaining the highest standards of competence as a hospitality professional.

President & CEO

Issue Date October 16, 2025

Certificate Number 6cb545a2-887f-438b-8cc8-cb932cabee36

©2024 All rights reserved.