

American Hotel & Lodging Association

upon the recommendation of the Education & Certification Advisory Council hereby recognizes

Reneau M Rigby-Uptagrafft

as a Certified Guest Service Professional

attesting to successful completion of the knowledge and experience requirements, reflecting a commitment to maintaining the highest standards of competence as a hospitality professional.

President & CEO 64e04d29-9154-4df7-b120-14984dbde643 Certificate Number

CONTRACTOR OF CONTRACTOR

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