

## American Hotel & Lodging Association

upon the recommendation of the Education & Certification Advisory Council hereby recognizes

## rock rock

as a

## Certified Guest Service Professional

attesting to successful completion of the knowledge and experience requirements, reflecting a commitment to maintaining the highest standards of competence as a hospitality professional.

President & CEO

Certificate Number 36a56939-56d6-4e78-b8ff-0038df4fddea



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