AHLA
AMERICAN HOTEL & LODGING ASSOCIATION

American Hotel & Lodging Association

upon the recommendation of the Education & Certification Advisory Council
hereby recognizes

Tianna Satterwhite

as a

Certified Guest Service Professional

attesting to successful completion of the knowledge and experience requirements, reflecting a commitment to maintaining the highest standards of competence as a hospitality professional.

President & CEO

Issue Date November 18, 2025

Certificate Number 362d6341-0012-4e98-8428-2605596dcea1

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