

American Hotel & Lodging Association

upon the recommendation of the Education & Certification Advisory Council
hereby recognizes

Tianna Satterwhite

as a

Certified Guest Service Professional

attesting to successful completion of the knowledge and experience
requirements, reflecting a commitment to maintaining the highest standards of
competence as a hospitality professional.



President & CEO

A handwritten signature in blue ink, appearing to read 'K. Satterwhite', is written over a horizontal line.

Issue Date

November 18, 2025

Certificate Number

362d6341-0012-4e98-8428-2605596dcea1