AHLA
AMERICAN HOTEL & LODGING ASSOCIATION

American Hotel & Lodging Association

upon the recommendation of the Education & Certification Advisory Council
hereby recognizes

Elena Kitterman

as a

Certified Guest Service Professional

attesting to successful completion of the knowledge and experience requirements, reflecting a commitment to maintaining the highest standards of competence as a hospitality professional.

President & CEO

Issue Date April 17, 2024

Certificate Number 2576489f-f661-4c6b-9f1f-3107d8f1f34d

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